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### FOLKESTONE AND HYTHE DISTRICT COUNCIL

# Minutes for the meeting of the Council held at the Council Chamber - Civic Centre Folkestone on Wednesday, 20 February 2019

**Present:** Councillors Mrs Ann Berry, Miss Susan Carey, John Collier, Malcolm Dearden, Alan Ewart-James, Peter Gane, Clive Goddard, Miss Susie Govett, Mrs Claire Jeffrey, Mrs Mary Lawes, Len Laws, Rory Love, Michael Lyons (Vice-Chair), Philip Martin, Frank McKenna, Ian Meyers, David Monk, David Owen (Chairman), Dick Pascoe, Paul Peacock, Stuart Peall, Russell Tillson, Mrs Susan Wallace, Mrs Rodica Wheeler and Roger Wilkins

Apologies for Absence: Councillors David Godfrey, Ms Janet Holben, Mrs Jennifer Hollingsbee, Damon Robinson and Mrs Carol Sacre

### 68. **Declarations of Interest**

There were no declarations of interest at the meeting.

### 69. Minutes

The minutes of the meeting held on 19 December 2018 were submitted, approved and signed by the Chairman.

### 70. Chairman's Communications

The Chairman reported the following:

"A few words only from me this evening as we have other excitements ahead!

Firstly, I would like to mention Holocaust Memorial Day and the observation of this by Folkestone Town Council. Holocaust Memorial Day is an internationally recognised day to remember the millions who were murdered by the Nazis during the Second World War. It also recognises other genocides including those more recently in Cambodia, Rwanda, Bosnia and currently in Darfur, Sudan and Syria. Pupils from Folkestone Academy, Folkestone School for Girls, Harvey Grammar School and Brockhill Park Performing Arts College researched each of these atrocities and made moving presentations to the assembled guests. While many Towns and Cities observe Holocaust Memorial Day, Folkestone is apparently the only town in the UK to have a permanent Holocaust Memorial Stone.

Back at the end of January, I was pleased to welcome a group of students from Stella Maris Primary School Folkestone to the Civic Centre. I think that this was the third time that they had visited, the first visit having been suggested by Councillor Mrs Jeffrey who if I may digress for a moment, has I understand a milestone birthday today which she is spending here with us this evening rather than with her family! To return to the School visit, the children are all Members of their School Council and I was able to explain how this council works. They tried on the Civic Chain for photographs. I then chaired a debate here in the Chamber on the subject of "Should the lunch break be extended from 45 minutes to 1 hour?". I am pleased to report that democracy was seen to take

place and it was wonderful to see the level of debate that was achieved. Voting was unanimously in favour!

For a number of years, the Chairman of this council has regularly attended the AGM of the Shepway Volunteer Centre to acknowledge this council's recognition of the voluntary sector here in our district. The past month has seen the announcement of a new organisation, Kent Coast Volunteers. Our local group have now therefore merged with similar organisations in Thanet and Dover with a streamlined management structure. Kent Coast Volunteers are part of the Stronger Kent Communities consortium who have the KCC contract to deliver community support in our Area. I have spoken of my strong support for the Voluntary sector before, and it was a pleasure to re-demonstrate this on this occasion.

Thank you".

### 71. Petitions

There were no petitions to be presented to the meeting.

## 72. Questions from the Public

The questions asked, including supplementary questions (if any), and the answers given are set out in Schedule 1, appended to these minutes.

### 73. Questions from Councillors

The questions asked, including supplementary questions (if any), and the answers given are set out in Schedule 2, appended to these minutes.

### 74. Announcements of the Leader of the Council

The Leader made the following announcements:

"Good evening to all,

The first thing I must do is to congratulate Councillor Rory Love on the award of his OBE that was given in recognition of his service to Local Government. I must say that it is well deserved with his long service to South Eastern Employers and of course currently his chairmanship of the CCA. Well done Rory!

As you have just heard in the answer to Councillor Goddard's question, our Area Officer Team is making a tremendous impact on the appearance of the District. I am pleased to announce that they have made it to a short list for this year's iESE Awards in two categories: "Community Focus – Place" and "Transforming Environmental Services". The awards will take place on 6 March in London and I am sure that we all wish them well.

On the subject of the Area Officers, we are recommending to the council that the team is made permanent and is included in the base budget. We are also in negotiation with KCC to take over the cleansing of the road traffic signs that are so often dirty or obscured and so detract from the appearance of the District.

I am also pleased to announce that finance having done some calculations after the Government lifting the cap on HRA borrowing, we are now able to revert to our target 300 new council homes in ten years up from 200 that the rent reduction caused us to adopt.

Now for an update on Otterpool Park Green Town. I am promised that outlined planning permission will be applied for before the end of this month. Formal consultation will start about mid-March. It seems to be taking forever, but I am assured that in fact we are doing extremely well when compared to the other green towns. This is probably reflected in the further £1.25million grant the Government has given us to assist our Masterplanning.

Finally, hot off the press, our Head of Paid Service has managed to negotiate an extra £136,000 over and above the original £35,000 for Brexit Planning. Well done!"

The Leader of the Opposition, Councillor Meyers, responded and stated that as usual, there was little in the Leaders announcements which he could disagree with. He passed his personal congratulations on to Councillor Love for a well-deserved award, and added that Councillor Love had spent a lot of time serving the community, both as a politician and as a community champion.

He stated that the lifting of the cap on the HRA borrowing was welcomed, as was the reversion to the new target of 300 Council homes. He hoped that they could be delivered.

With regard to Otterpool Park, although it would not be good news for everyone, but for young families seeking a home, it would be good news.

Regarding Brexit, a lot of people were nervous as what was to come, and living in close proximity to the EU made the potential impact for our district even greater. It was sensible to make some planning to cope with what may happen, and he was pleased to see that the Head of Service had obtained some additional funding towards this.

The Leader responded that the new Council House target was on target. Not only this, but the council were on target to do some Shared Equity houses (around 30), which was also very good news.

Proposed by Councillor Monk, Seconded by Councillor Love; and

### **RESOLVED:**

That the announcements of the Leader be noted.

(Voting figures: 25 for, 0 against, 0 abstentions).

## 75. Opposition Business

There was no opposition business submitted to the meeting.

### 76. Motions on Notice

There were no motions on notice.

## 77. Empty Homes Premium

From 1 April 2019, billing authorities will be given the ability to amend long term empty home Council Tax premiums. The report reviewed these proposals and recommended that some changes be introduced from the new financial year 2019/20.

Proposed by Councillor Dearden, Seconded by Councillor Ewart-James; and

### **RESOLVED:**

- 1. That report A/18/18 be received and noted.
- 2. That the new Council Tax empty home premiums from the 2019/20 financial year onwards as demonstrated in Table 1 of the report be adopted.
- 3. That the exemption of a property when it is 'actively marketed' if it meets the premium criteria rules (3.3 to 3.5), be removed.

(Voting figures: 23 for, 0 against, 2 abstentions).

# 78. Update to the General fund Medium Term Capital Programme and Budget Monitoring 2018/19

The report updated the General Fund Medium Term Capital Programme for the five year period ending 31 March 2024. The report provided a projected outturn for the General Fund capital programme in 2018/19, based on expenditure to 30 November 2018. The General Fund Medium Term Capital Programme was required to be submitted to full Council for consideration and approval as part of the budget process. The report also set out both the Prudential Indicators for capital expenditure and the Minimum Revenue Provision Statement for 2019/20 to be approved by full Council. The Overview and Scrutiny Committee and Cabinet had both considered the report to be submitted to Full Council.

Proposed by Councillor Dearden, Seconded by Councillor Monk; and

## **RESOLVED:**

1. That report A/18/19 be received and noted.

- 2. That the updated General Fund Medium Term Capital Programme as set out in appendix 2 to the report be approved.
- 3. That the Prudential Indicators for capital and borrowing set out in the appendix 3 to the report be approved.
- 4. That the Minimum Revenue Provision (MRP) Policy Statement for 2019/20 set out in appendix 4 to the report be approved.

(Voting figures: 22 for, 3 against, 0 abstentions).

## 79. General Fund Budget & Council Tax Requirement 2019/20

The report concluded the budget setting process for 2019/20. It set out recommendations for setting the council tax after taking into account the district's Council Tax requirement (including town and parish council requirements and special expenses in respect of the Folkestone Parks and Pleasure Grounds Charity), the precepts of Kent County Council, the Kent Police & Crime Commissioner and the Kent & Medway Fire & Rescue Service.

The Cabinet Member for Finance, Councillor Dearden, advised on the following amendments to the recommendations set out in the report:

- Recommendation 3(h) had contained a minor formatting error, and a replacement table had been provided and put before Members.
- Recommendation 5 had contained some minor rounding errors, and a replacement table had been provided and put before Members.
- At the Cabinet Meeting held earlier that evening, Cabinet had resolved to add an additional recommendation to report C/18/74 as follows: "To agree the establishment of an earmarked reserve titled "High Streets Regeneration" to support the delivery of regeneration projects within the Folkestone and Hythe district area. To earmark £3 million to be transferred from the Council's forecast general reserve balance". This recommendation would replace recommendation 2 of the Council report. The revised recommendation read "To approve the District Council's budget for 2019/20 as presented in <a href="mailto:the revised">the revised</a> Appendix 1 to this report and the Council Tax requirement for 2019/20, to be met from the Collection fund, of £12,598,350". The revised appendix 1 had been put before Members at the meeting.

Proposed by Councillor Mrs Lawes, Seconded by Councillor Miss Govett;

That the Overview and Scrutiny Committee had not had an opportunity to consider the additional recommendation put forward by Cabinet, and therefore the report should be rejected, and put back before the Overview and Scrutiny Committee for consideration.

(Voting figures: 3 for, 22 against, 0 abstentions).

### The motion was therefore LOST.

Proposed by Councillor Dearden, Seconded by Councillor Monk; and

### **RESOLVED:**

- 1. That report A/18/22 be received and noted.
- 2. That the District Council's budget for 2019/20 as presented in the revised Appendix 1 to the report and the Council Tax requirement for 2019/20, to be met from the Collection Fund, of £12,598,350, be approved.
- 3. That the following amounts be now calculated by the Council for the year 2019/20 in accordance with sections 31 to 36 of the Local Government Finance Act 1992 (the Act), be approved:
  - a) £97,090,012 being the aggregate of the amounts which the Council estimates for the items set out in Section 31A(2) (a) to (f) of the Act (as in Appendix 2).
  - b) £84,491,662 being the aggregate of the amounts which the Council estimates for the items set out in Section 31A(3) (a) to (d) of the Act (as in Appendix 2).
  - c) £12,598,350 being the amount by which the aggregate at 3(a) above exceeds the aggregate at 3(b) above, calculated by the Council, in accordance with Section 31A(4) of the Act, as its council tax requirement for the year (as in Appendix 2).
  - d) £322.56 being the amount at 3(c) above divided by the tax base of 39,057.21 calculated by the Council, in accordance with Section 31B(1) of the Act, as the basic amount of its council tax for the year.
  - e) £2,864,903 being the aggregate of all special items (including parish precepts) referred to in Section 34(1) of the Act.
  - f) £249.21 being the amount at 3(d) above less the result given by dividing the amount at 3(e) above by the tax base of 39,057.21 calculated by the Council, in accordance with Section 34(2) of the Act, as the basic amount of its council tax for the year for dwellings in those parts of its area to which no special item relates, ie Old Romney and Snargate.
  - g) Part of the Council's area

Folkestone	338.60	Being the amounts given
Sandgate	322.92	by adding to the amount
Hythe	302.24	at 3(f) above the special
Lydd	310.94	items relating to

New Romney	367.72	dwellings in those parts
		of the Council area
Acrise	251.46	mentioned here divided in
Elham	274.32	each case by the
Elmsted	260.61	appropriate tax base
Hawkinge	347.01	calculated by the Council,
Lyminge	283.11	in accordance with
Lympne	294.66	Section 34(3) of the Act,
<b>Monks Horton</b>	258.63	as the basic amounts of
Newington	295.70	its council tax for the year
Paddlesworth	259.89	for dwellings in those
Postling	277.16	parts of its area to which
Saltwood	274.47	one or more special items
Sellindge	308.36	relate.
Stanford	286.36	
Stelling Minnis	270.62	
Stowting	265.89	
Swingfield	300.74	
Brenzett	294.54	
Brookland	322.17	
Burmarsh	283.61	
Dymchurch	312.10	
lvychurch	300.24	
Newchurch	283.01	
Old Romney	249.21	
St Mary in the Marsh	283.31	
Snargate	249.21	

(h) Part of the Council's area			V	aluation B	ands			
	Α	В	С	D	E	F	G	Н
Parish	£	£	£	£	£	£	£	£
Folkestone	225.73	263.35	300.97	338.60	413.84	489.08	564.33	677.20
Sandgate	215.28	251.16	287.04	322.92	394.68	466.44	538.20	645.84
Hythe	201.49	235.07	268.65	302.24	369.40	436.56	503.73	604.48
Lydd	207.29	241.84	276.39	310.94	380.03	449.13	518.23	621.88
New Romney	245.14	286.00	326.86	367.72	449.43	531.15	612.86	735.44
Acrise	167.64	195.58	223.52	251.46	307.34	363.22	419.10	502.92
Elham	182.88	213.36	243.84	274.32	335.28	396.25	457.21	548.64
Elmsted	173.74	202.70	231.65	260.61	318.53	376.44	434.35	521.22
Hawkinge	231.34	269.90	308.46	347.01	424.13	501.24	578.36	694.02
Lyminge	188.74	220.20	251.65	283.11	346.02	408.94	471.85	566.22
Lympne	196.44	229.18	261.92	294.66	360.14	425.62	491.10	589.32
Monks Horton	172.42	201.16	229.89	258.63	316.10	373.58	431.05	517.26
Newington	197.13	229.99	262.85	295.70	361.41	427.12	492.84	591.40
Paddlesworth	173.26	202.14	231.01	259.89	317.64	375.39	433.15	519.78
Postling	184.77	215.57	246.36	277.16	338.75	400.34	461.93	554.32
Saltwood	182.98	213.48	243.97	274.47	335.47	396.46	457.45	548.94
Sellindge	205.57	239.83	274.10	308.36	376.88	445.41	513.93	616.72
Stanford	190.91	222.73	254.54	286.36	350.00	413.63	477.27	572.72
Stelling Minnis	180.42	210.49	240.55	270.62	330.76	390.90	451.04	541.24
Stowting	177.26	206.80	236.35	265.89	324.98	384.06	443.15	531.78
Swingfield	200.49	233.91	267.32	300.74	367.57	434.40	501.23	601.48
Brenzett	196.36	229.09	261.81	294.54	359.99	425.45	490.90	589.08
Brookland	214.78	250.58	286.37	322.17	393.77	465.36	536.95	644.34
Burmarsh	189.07	220.59	252.10	283.61	346.63	409.66	472.68	567.22
Dymchurch	208.07	242.75	277.43	312.10	381.46	450.82	520.17	624.20
lvychurch	200.16	233.52	266.88	300.24	366.96	433.68	500.41	600.48
Newchurch	188.68	220.12	251.57	283.01	345.90	408.80	471.69	566.02
Old Romney	166.14	193.83	221.52	249.21	304.59	359.97	415.35	498.42
St Mary in the Marsh	188.88	220.35	251.83	283.31	346.27	409.23	472.19	566.62
Snargate	166.14	193.83	221.52	249.21	304.59	359.97	415.35	498.42

Being the amounts given by multiplying the amounts at 3(f) and 3(g) above by the number which, in the proportion set out in Section 5(1) of the Act, is applicable to dwellings listed in a particular valuation band divided by the number which in that proportion is applicable to dwellings listed in valuation band D, calculated by the Council, in accordance with Section 36(1) of the Act, as the amounts to be taken into account for the year in respect of categories of dwellings listed in different valuation bands.

4. That it be noted that for the year 2019/20 Kent County Council, Kent Police and Crime Commissioner and the Kent & Medway Fire & Rescue Service have stated the following amounts in precepts issued to the Council, in accordance with Section 40 of the Local Government Finance Act 1992, for each of the categories of dwellings shown below:

	Α	В	С	D	Е	F	G	Н
	£	£	£	£	£	£	£	£
Kent County Council	866.28	1,010.66	1,155.04	1,299.42	1,588.18	1,876.94	2,165.70	2,598.84
Kent Police and Crime Commissioner	128.77	150.23	171.69	193.15	236.07	278.99	321.92	386.30
Kent & Medway Fire & Rescue	51.84	60.48	69.12	77.76	95.04	112.32	129.60	155.52

Major preceptor amounts remained subject to confirmation at the time of preparing this report.

5. That, having calculated the aggregate in each case of the amounts at 3(h) and 4 above, the Council, in accordance with Section 30(2) of the Local Government Finance Act 1992, hereby sets the following amounts as the amounts of council tax for the year 2019/20 for each of the categories of dwelling shown below:

(i) Part of the Counci	il's area Valuation Bar	nds						
	Α	В	С	D	E	F	G	Н
Parish	£	£	£	£	£	£	£	£
Folkestone	1 272 62	1 484 72	1 696 82	1 908 93	2 333 13	2 757 33	3 181 55	3.817.86

Sandgate	1,262.17	1,472.53	1,682.89	1,893.25	2,313.97	2,734.69	3,155.42	3,786.50
Hythe	1,248.38	1,456.44	1,664.50	1,872.57	2,288.69	2,704.81	3,120.95	3,745.14
Lydd	1,254.18	1,463.21	1,672.24	1,881.27	2,299.32	2,717.38	3,135.45	3,762.54
New Romney	1,292.03	1,507.37	1,722.71	1,938.05	2,368.72	2,799.40	3,230.08	3,876.10
Acrise	1,214.53	1,416.95	1,619.37	1,821.79	2,226.63	2,631.47	3,036.32	3,643.58
Elham	1,229.77	1,434.73	1,639.69	1,844.65	2,254.57	2,664.50	3,074.43	3,689.30
Elmsted	1,220.63	1,424.07	1,627.50	1,830.94	2,237.82	2,644.69	3,051.57	3,661.88
Hawkinge	1,278.23	1,491.27	1,704.31	1,917.34	2,343.42	2,769.49	3,195.58	3,834.68
Lyminge	1,235.63	1,441.57	1,647.50	1,853.44	2,265.31	2,677.19	3,089.07	3,706.88
Lympne	1,243.33	1,450.55	1,657.77	1,864.99	2,279.43	2,693.87	3,108.32	3,729.98
Monks Horton	1,219.31	1,422.53	1,625.74	1,828.96	2,235.39	2,641.83	3,048.27	3,657.92
Newington	1,244.02	1,451.36	1,658.70	1,866.03	2,280.70	2,695.37	3,110.06	3,732.06
Paddlesworth	1,220.15	1,423.51	1,626.86	1,830.22	2,236.93	2,643.64	3,050.37	3,660.44
Postling	1,231.66	1,436.94	1,642.21	1,847.49	2,258.04	2,668.59	3,079.15	3,694.98
Saltwood	1,229.87	1,434.85	1,639.82	1,844.80	2,254.76	2,664.71	3,074.67	3,689.60
Sellindge	1,252.46	1,461.20	1,669.95	1,878.69	2,296.17	2,713.66	3,131.15	3,757.38
Stanford	1,237.80	1,444.10	1,650.39	1,856.69	2,269.29	2,681.88	3,094.49	3,713.38
Stelling Minnis	1,227.31	1,431.86	1,636.40	1,840.95	2,250.05	2,659.15	3,068.26	3,681.90
Stowting	1,224.15	1,428.17	1,632.20	1,836.22	2,244.27	2,652.31	3,060.37	3,672.44
Swingfield	1,247.38	1,455.28	1,663.17	1,871.07	2,286.86	2,702.65	3,118.45	3,742.14
Brenzett	1,243.25	1,450.46	1,657.66	1,864.87	2,279.28	2,693.70	3,108.12	3,729.74
Brookland	1,261.67	1,471.95	1,682.22	1,892.50	2,313.06	2,733.61	3,154.17	3,785.00
Burmarsh	1,235.96	1,441.96	1,647.95	1,853.94	2,265.92	2,677.91	3,089.90	3,707.88
Dymchurch	1,254.96	1,464.12	1,673.28	1,882.43	2,300.75	2,719.07	3,137.39	3,764.86
lvychurch	1,247.05	1,454.89	1,662.73	1,870.57	2,286.25	2,701.93	3,117.63	3,741.14
Newchurch	1,235.57	1,441.49	1,647.42	1,853.34	2,265.19	2,677.05	3,088.91	3,706.68
Old Romney	1,213.03	1,415.20	1,617.37	1,819.54	2,223.88	2,628.22	3,032.57	3,639.08
St Mary in the Marsh	1,235.77	1,441.72	1,647.68	1,853.64	2,265.56	2,677.48	3,089.41	3,707.28
Snargate	1,213.03	1,415.20	1,617.37	1,819.54	2,223.88	2,628.22	3,032.57	3,639.08

6. That the District Council's basic amount of Council Tax for 2019/20 be determined as not excessive in accordance with principles approved under Section 52ZB of the Local Government Finance Act 1992.

The motion was put to a recorded vote in accordance with the Local Authorities (Standing Orders) (England) (Amendment) Regulations 2014 as set out below:

**FOR:** Councillors Mrs Berry, Mrs Carey, Collier, Dearden, Ewart-James, Gane, Goddard, Mrs Jeffrey, Laws, Love, Lyons, Martin, Meyers, Monk, Owen, Pascoe, Peacock, Peall, Tillson, Wallace, Wheeler and Wilkins (22)

**AGAINST:** Councillors Miss Govett, Mrs Lawes and McKenna (3).

**ABSTENTIONS**: (0)

(Voting: For 22; Against 3; Abstentions 0).

## 80. Housing Revenue Account Revenue and Capital Original budget 2019/20

The report set out the Housing Revenue Account Revenue and Capital Budget for 2019/20 and proposed a decrease in weekly rents and an increase in service charges for 2019/20.

Proposed by Councillor Ewart-James, Seconded by Councillor Dearden; and

### **RESOLVED:**

- 1. That report A/18/20 be received and noted.
- 2. That the Housing Revenue Account Budget for 2019/20 (refer to paragraph 2.1 and Appendix 1) be approved.
- 3. That the decrease in rents of dwellings within the HRA on average by £0.83 per week, representing a 1.0% decrease with effect from 1 April 2019 (refer to paragraph 3.2), be approved.
- 4. That the increase in service charges (refer to section 3.5), be approved.
- 5. That the Housing Revenue Account Capital Programme budget 2019/20 (refer to paragraph 4.1 and Appendix 2), be approved.

(Voting figures: 24 for, 0 against, 1 abstentions).

## 81. **Capital Strategy 2019/20**

The report set out the council's proposed strategy in relation to capital expenditure, financing and treasury management in 2019/20.

Proposed by Councillor Dearden, Seconded by Councillor Monk; and

### **RESOLVED:**

1. That report A/18/23 be received and noted.

2. That the 2019/20 Capital Strategy set out in the appendix to the report be adopted.

(Voting figures: 23 for, 2 against, 0 abstentions).

## 82. Investment Strategy 2019/20

The report set out the council's proposed strategy for its service and commercial investments in 2019/20. The Overview and Scrutiny Committee had considered the report on 29 January 2019 ahead of Cabinet approving it on 30 January 2019.

Proposed by Councillor Dearden, Seconded by Councillor Monk; and

### **RESOLVED:**

- 1. That report A/18/21 be received and noted.
- 2. That the 2019/20 Investment Strategy, including the Investment Indicators, set out in the appendix to the report be approved.

(Voting figures: 23 for, 0 against, 2 abstentions).

## **Public questions:**

# 1. From Mr Rylands to Councillor Berry, Cabinet Member for Transport and Commercial

What are the numbers of Fol/EiR requests which have not been made applicant blind when sent onto the relevant departments and the number which have for the period April 1st 2017 through to present?

#### ANSWER:

While there is no statutory obligation to do so, the Council does customarily anonymise all requests before they are internally circulated. A very small minority of cases will not be subject to anonymization for technical reasons, i.e. those requests submitted on company watermarked PDFs. The specific number of cases not anonymised is not easily retrievable due to the tiny number of requests affected and the fact that anonymization is not a recorded statistic. Anonymization is presumed to be the default position.

### SUPPLEMENTARY QUESTION:

What are the numbers of FOI/EiR requests which have had privacy notice links embedded in the responses since 25 May 2018?

### ANSWER:

I do not have this information to hand, but will provide a written answer at a later date.



Schedule 2

# Full Council – 20 February 2019 Councillor questions:

# 1. From Councillor Mrs Jeffrey to Councillor Peall, Cabinet Member for the Environment

Can you provide an update on how this administration is improving the appearance of the district through the use of targeted resources?

### ANSWER:

I am happy to respond to Cllr Mrs Jeffrey's question.

As the cabinet member responsible for both the waste and street cleansing service and the environmental enforcement service, I can confirm the council's commitment to Appearance Matters is at the heart of everything we do. Resources do need to be targeted and the street cleansing and environmental services have needed to respond to the steady and welcome growth of visitors and residents to the district.

Examples of how resources have been targeted to improve the appearance of the district include:

In terms of street cleansing we started the council year by reviewing our seasonal plans. This resulted in more resources being allocated to street cleansing particularly over the bank holiday weekends. More temporary bulk bins were installed notably along Coronation Parade/Sunny Sands for the summer which were successful in meeting the demands of the hot summer and record visitor numbers.

The street cleansing service also supported with bulk bins and additional cleansing to a number of our popular public events; notably the air show and Sandgate Festival of the Sea. The street cleansing service, as a result of its activities, has been publically thanked by town and parish councils, which is greatly appreciated by the service/

At the end of the summer the council again targeted its resources by introducing 12 Big Belly Solar Compactor Bins into the Coastal Park. As members may recall this was in direct response to the increasing visitor numbers to this popular location which was stretching the existing bin capacity at this location and making vehicle access difficult.

The new bins were introduced before the last August bank holiday have proven successful with the compaction technology reducing the number collections needed with performance exceeding expectations. The new electronic monitoring has given us a glimpse of the future of how our streets can be managed. For example I can tell you today that the new bins have in the last six months collected 51,785 litres of rubbish.

The pilot has proven to be so successful that our neighbours in Dover have followed our lead and introduced their own pilot scheme.

Other highlights of how resources have been targeted include: -

- The replacement and addition of 30 litter bins across the district.
- The continued specialised cleansing of the Leas embankment, which is a challenge to keep clean. This will next take place in April.
- The street cleansing service has carried out jet washes of the memorial arch area in advance of the WW1 centennial events.
- The service will be supporting the Great British Spring Clean in March and any members looking to organise supporting events should contact me (Cllr Peall).

The street cleansing service will reviewing it seasonal activities again in anticipation of another busy summer.

Turning to the activities of the Environmental Protection team, the past year has seen an increased ramping up of environmental enforcement activity across the district.

In addition to the work the enforcement team does in co-ordinating the removal of unauthorised encampments across the district; a service that it carries out with great professionalism and I know is appreciated by members and the public. The enforcement team has also issued a record number of Fixed Penalty Notices, 189 in total and increase of 71 on the previous year. This includes the targeting of fly-posting, with 93 FPNs issued.

Furthermore in the past year, the team concluded 5 successful prosecutions for environmental offences including fly-tipping. These are often long and complex cases in terms of evidence gathering, often requiring joint working with other authorities. I pass my thanks to officers and supporting authorities for their hard work on this.

Another standout incident was when the team, whilst investigating a noise complaint from a property in Etchinghill, discovered in the process an illegal puppy farm. At this location they witnessed 30 dogs being held in poor conditions in kennels. Joint visits with Police were made and the land owner agreed to surrender the dogs and they were removed from the property.

Over the summer, targeted patrols were carried out during early mornings, late and evening patrols in hotspot areas to try and catch offenders with dogs off leads and dog fouling.

Enforcement Officers were on duty during Bank Holidays and weekends to focuse on prime locations such as beaches, the Coastal Park, the Leas and the Harbour. We felt it important to ensure the officers are seen and engaging with the public during these busy times. It also backed up the work by the Waste Team ensuring litter bins were reported if overflowing and ensuring the appearance of the district was at its best. This worked very well, with several residents thanking the staff for being in the area.

But it is not simply about enforcement. The environmental protection team is also involved in educational initiatives like pop-up events promoting responsible dog ownership.

Events were planned in June at the Coastal Park in Folkestone, with nature trails, quizzes and drawings for the children, identifying how many people have dogs on and off leads and giving general advice to the public. Other events took place in July at Lympne where the team joined forces with a local dog show. These have proven to be popular and more will be planned later in the year.

The Enforcement Team also participated in the Lydd Community event day. The team shared educational information about responsible dog ownership, including ensuring dogs are chipped and details updated, feeding gulls, lighting bonfires and discarding rubbish and keeping the district looking clean.

In November the Enforcement Team conducted a Dog Fouling operation to say "Thank You" to all the responsible dog owners who picked up after their dogs. All local parks and gardens where checked in all 13 wards and the owners were invited to enter a prize draw for a £50 shopping voucher which was drawn in December. During this time, no one was found walking away from their dogs and leaving their mess behind.

Finally the Environmental Protection Team continues to lead on the district's response to unauthorised encampments.

In the autumn the Environmental Protection Team Leader organised a very successful training day around encampments. This involved around 50 senior representatives from Kent Police, MOD, KCC Gypsy and Traveller unit, Councillors, Parish and Town Clerks. This allowed all parties to be trained at the same time and to discuss new ways of dealing with unauthorised campers, which has led to the use of Community Protection Warnings and has now been served on the current encampments within the district.

### THERE WAS NO SUPPLEMENTARY QUESTION.

## 2. From Councillor Goddard to Councillor Monk, Leader of the Council

Has the introduction of Area Officers been successful in reducing the amount of graffiti, litter and dog mess which cause numerous complaints from our residents?

#### ANSWER:

The short answer is 'yes'. The introduction of the Area Officer initiative as part of the wider transformation project has been a resounding success. In its first phase of just 3 months, the team have tackled and cleaned over 2,000 items of graffiti, cleared 34 fly tips, removed 771 fly-posters, taken down over 450 planning and parking notices and cleaned 16 further instances of litter and 1 instance of dog fouling. The team have also attended and helped to organise 28 community litter picks and a further 6 corporate social responsibility events where over 500 black bin bags of rubbish have been cleared from the district.

The presence of the Area Officers is helping to discourage further instances of graffiti and low level anti-social behaviour and is encouraging communities to come together and help tackle these issues.

It is gratifying to see the increase in community and corporate engagement in clearing litter.

The scheme had even gained regional recognition by the BBC.

It is a shame that so much is dropped and I would urge anyone seeing any of this antisocial behaviour to report it to the council.

### THERE WAS NO SUPPLEMENTARY QUESTION.

## 3. From Councillor Mrs Berry to Councillor Monk, Leader of the Council

Jake Berry, Parliamentary Under secretary for Housing, Communities and Local Government, is promoting the Governments efforts to boost the Nations High Streets.

He highlights the £675 million future high street fund to co-fund innovative proposals around Transport, Housing and Public Services to, improve infrastructure and access to high streets and make the Towns fit for the future.

Can the Leader say if the Folkestone and Hythe District Council has applied for some of the said funding, bearing in mind the possible loss of Debenhams, and have we already started to plan ahead to make the Towns High Streets a more interesting place to visit.

### **ANSWER:**

The Council is aware of the Government's recently announced Future High Streets Fund and is going to submit an Expression of Interest, which is the first stage of an application, by the deadline of the 22nd March. The Economic Development team, headed by Dr Katharine Harvey, is leading on this with the Corporate Director of Place and Commercial, John Bunnett.

I can also report that Cabinet has, just this evening, considered making available a special earmarked reserve of £3m for the purpose of supporting the regeneration of our High Streets. These funds will be available as match funding to any relevant bid we make to the Future High Street Fund, and to support the economic improvement of these important areas of our district. You will be asked to endorse the amendment tonight.

In addition, the Council has established the Folkestone and Hythe Regeneration Board, and has already earmarked £250,000 to support the initial work of this board. The board will be Chaired by our Member of Parliament, Damian Collins, and the inaugural meeting is being held on the 1<sup>st</sup> March 2019. I'm delighted to report that key stakeholders from Homes England, Kent County Council, the Creative Foundation, Strand House, Invicta Chamber of Commerce, Network Rail, the Folkestone & Hythe Business Advisory Board, and Pillory Barn are joining us as members of the board so

that a strategic and purposeful approach is taken to support the regeneration of our district.

Finally, I'm aware of speculation about the future of Debenhams in Folkestone. I can report that our Corporate Director of Place & Commercial, John Bunnett, has already made contact with the owners of the building, along with other landowners of key sites in the town, and we are well placed to respond swiftly to any news of store closure.

### THERE WAS NO SUPPLEMENTARY QUESTION.

## 4. From Councillor Wilkins to Councillor Monk, Leader of the Council

Can the Leader confirm that the expense of changing the name of the District Council last April was kept within £10,000 as promised?

### ANSWER:

To date costs of £6,921.87 have been incurred or committed in respect of the name change, so I can confirm they have remained within the £10,000 budget allocated.

I think that as Visit Kent are able to report on the record number of visitors to the district it is due in part to the name change. I certainly have been congratulated by a number of local businesses on the change.

### THERE WAS NO SUPPLEMENTARY QUESTION.

# 5. From Councillor Gane to Councillor Ewart-James, Cabinet Member for Housing

Can the cabinet member please tell me what actions have been taken regarding derelict buildings and bringing them back into action?

### ANSWER:

The Council is committed to working to bringing long-term empty and derelict properties back into use across the district. Bringing empty properties back into use is a key priority within the Council's current Corporate Plan.

During 2017/18, intervention by the Council resulted in 74 empty properties being brought back into use in the district. This was achieved through Shepway No Use Empty Loans, enforced sale (where sufficient council tax debt has arisen) and subsequent owners bringing homes back into use, and other enabling work completed by the Council to encourage the owners of empty homes to bring them back into use or to sell them on to buyers who do want to refurbish and bring them back into use. In appropriate circumstances, the Council's Planning enforcement officer also intervenes to tackle any properties that pose a detriment to the amenity of the area.

The Council works closely with Kent County Council to provide loans to the owners of long-term empty properties so that they can be brought back into

use. The award winning Folkestone and Hythe "No Use Empty Plus" loan scheme provides a local top-up to the KCC loans so that we can work with property owners to bring some of the most problematic empty properties back into use in the district. The scheme has been recognised as a national example of good practice. Over the last two years, the Council has provided loans totalling approximately £700,000, which has resulted in 46 long-term empty properties being brought back into use in the district. This would not have been possible without the loan funding made available by the Council. The loans will be repaid back to the council over the next three years, enabling us to fund further loans for other problematic empty properties in the district.

As you can see, the Council is fully committed to dealing with the problem of long-term empty and derelict properties across the district. They represent a wasted resource and once returned to use, provide much needed additional homes for the local community.

### SUPPLEMENTARY QUESTION:

Was anything being done with regard to two long-term empty properties in Cheriton – ie the Old Chinese Takeaway and the White Lion pub?

### ANSWER:

I am aware of these empty properties. There are some issues but these are being looked into.

# 6. From Councillor Mrs Lawes to Councillor Love, Cabinet Member for Customer and Digital Delivery

Why when you report a problem on FHDC website, do you no longer receive a report/Job number? How can the problem be chased or tracked without any reference? It states that the reporters contact details are optional. However if you do not leave details there is no record of the report ever being received.

## ANSWER:

The previous system that was used would create a worksheet number as it directly integrated into the back office system. However, the system had reached its end of life and was no longer supported by the supplier (Northgate) and therefore was not available after the 31st March 2018. Whilst a long term replacement was being considered as part of the Council's Transformation Programme, an interim solution was developed to enable customers to continue to report issues, easily and conveniently, on line. If the customer provides an email address then they are sent a copy of the report they have made as an acknowledgement. If they do not supply an email address, there is still a record of the report, and the report still initiates action by this Council. Once the request has been reviewed by the Customer Services team, a reference is emailed to them prior to the respective issue being addressed by the appropriate team. Once the issue has been investigated, the respective team will respond accordingly.

In considering a future replacement, this Council's Transformation Programme will introduce a "My Account" function, which will enable customers to track the progress of any report, should they wish to do so. As a further extension of the service, the aim is also to enable automatic updates to be sent by text, which some customers may find more convenient. This improved service is targeted to be introduced by the end of this calendar year.

However, I must stress that there will be no compulsion on customers to supply contact details to this Council should they not wish to do so. It would be quite inappropriate to say to someone who simply wants to report a problem to us that they cannot do so unless they register. I want to make it easy for people to get in touch, and this Administration will not put barriers in people's way to bringing to our attention matters upon which they think we should act.

### THERE WAS NO SUPPLEMENTARY QUESTION.

# 7. From Councillor Mrs Lawes to Councillor Ann Berry, Cabinet Member for Transport

Following on from your consultation in January on CPZ extended for zones F + G. Is it not the case that this survey was weighted in favour of approval as in some cases only 3 people replied given 100%, with most streets parking fine during the day but terrible in the evening?

### ANSWER:

The consultation gave residents the opportunity to voice their concerns about parking issues in their roads. Residents had the option to participate in the consultation. In a few roads i.e. Cambridge Terrace, Harvey Place, Margaret Street, and New Street, the responses received were fewer than 5 for each road. However, with the exception of Margaret Street, this response rate for a parking consultation was very good. The number of properties in each of these roads are quite few. The table below shows a breakdown of the responses for each road. Officers have assumed that residents who did not respond to the consultation have 'no opinion' about the parking proposals.

	NUMBER OF	NUMBER OF	RESPONSE		
ROAD NAME	RESPONSES	PROPERTIES	RATE %	YES	NO
Cambridge					
Terrace	4	8	50	3	1
Harvey Place	2	2	100	2	
Margaret Street	1	18	5.6	1	
New Street	4	16	25	4	

### **SUPPLEMENTARY QUESTION:**

There were two deprived areas in the proposals. Why would you do this when you could cause serious hardship, and many of the residents don't understand the proposals?

## ANSWER:

I realise some streets have difficulties, but we have to consider everyone. The consultation is to ask for people's views, and we can only take the views of those who responded. If the response is mainly 'no's', such as in the east of Blackbull Road, these roads would not be taken into consideration. The proposals would still need to go through KCC, and another survey would be done.